

ATTENTION POINT-OF-SERVICE (POS) PLAN MEMBERS:

- All POS members must select a Primary Care Physician (PCP) at the time of enrollment.
- Please email Janelle Trigg jtrigg@csmillc.com the following information after you enroll online:
 - PCP name or practice name (as it appears on www.IBX.com)
 - PCP Provider ID (9-10 digit number located on www.IBX.com)
- To find your PCP online:
 - Visit www.ibx.com.
 - Click the “Search” button under “Find a Doctor”.
 - Under “Choose a health plan” select “Medical” then select “Keystone HMO/POS/Direct POS”.
 - Complete the “Choose search location” and “Start your search here” boxes (you can search by name or type of doctor per location)
 - Once you find your PCP, click on the name that is shaded in blue. You will see the Provider ID numbr – email that information, including PCP name, to Janelle Trigg at jtrigg@csmillc.com.

